

## **Introduction**

The enhanced funding was used to recruit temporary teams or to carry out extra scheduled cleansing on estates identified through conversations with local Members and Area Leader colleagues. The teams became operational at various phases in June and July 2013. Posts created included entirely new posts with a significantly wider remit than the existing street cleansing job descriptions. Also, a chargehand role was introduced to allow local supervision of the crews. Additional temporary enforcement capacity was created in addition.

The temporary positions and teams have been used to model the new job descriptions and local supervisory arrangements which we are currently proposing the full Locality Team adopts.

## **Focus on ENE.**

In ENE, additional Area Committee funding was secured to allow work in areas comprising mainly privately rented housing to be undertaken adjacent to the key Council estates identified for the additional resource through the HRA.

The Hot Spot Team were fully operational since 1<sup>st</sup> July 2013 and have worked in the following areas:

- Beckhills
- Harehills
- Chapeltown
- Ebors (Haslewoods)
- Tores
- Richmond Hill
- Cross Green
- Seacroft
- Lincoln Green

The team consists of 4 Clean Neighbourhood Officers and 1 Environmental Action Officer (Education and Enforcement) and the incumbents were both externally recruited and seconded from ENE homes. The feedback from residents and the community as a whole has been very positive, some of the local residents have spoken to the team, encouraged at their work completed and thanked staff for their efforts.

The teams operations were split into two phases:

Phase 1 – A period of “deep cleanse” where the team spent a few consecutive days at a time in each of the targeted neighbourhoods, over an eight week schedule/programme up to September.

Phase 2 - Since September, the teams have worked a fortnightly schedule whereby they have visited each targeted neighbourhood in turn, typically spending a day in each.

The team works alongside other services in Housing Leeds and are co-ordinated to work well with the regular street cleansing staff in their areas. The team have played a part in operational days organised by the neighbourhood managers, each time receiving very positive feedback from the public and other services.

The team has had a high visible presence in the areas and the public have acknowledged their work and have been fully receptive and appreciative. Publicity on the work of the teams has been included articles in the newsletter to ENE tenants .

Appendix 1 shows the types of work undertaken in areas & includes illustrations of the work of the team.

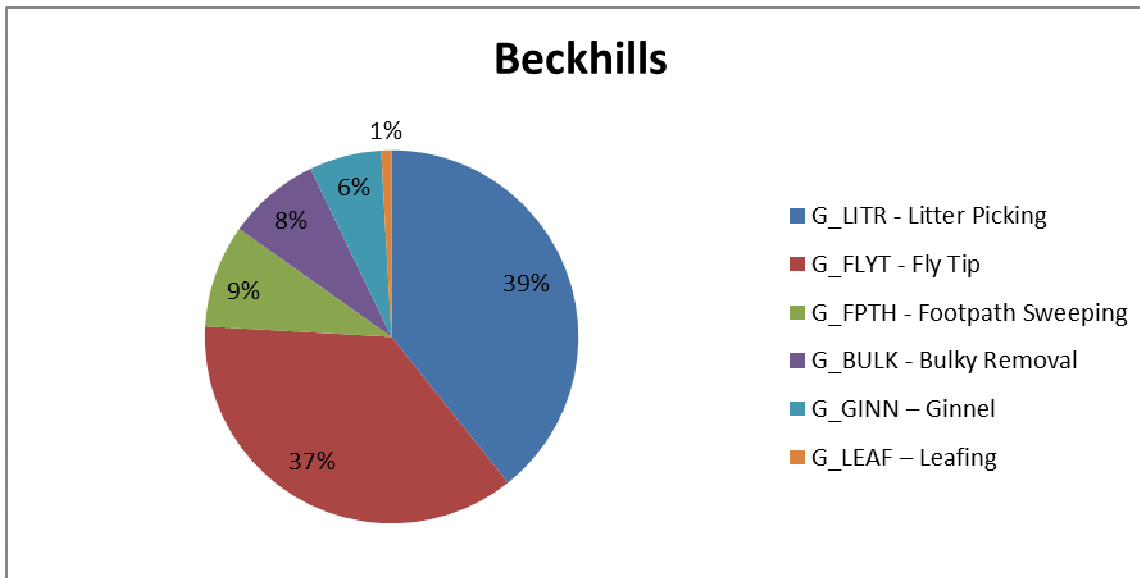
### **Measured Impact of the Enhanced work.**

Housing Leeds Officers completed a baseline assessment of the condition of estates in May 2013 at the commencement of the pilot. Areas were given a mark out of 5 across a range of issues such as litter, weeds, flytipping and graffiti.

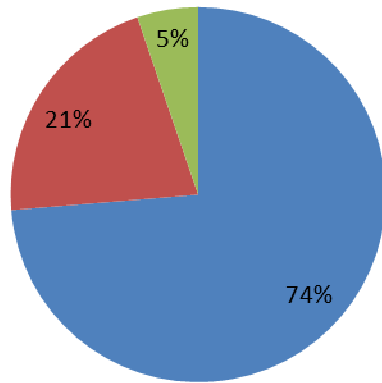
The same officers repeated the survey in September 2013. The intention is to undertake a further survey in March 2014 as the pilot comes to a close.

The results are shown at Appendix 2.

**Appendix 1. Work types undertaken and illustrations from ENE.**



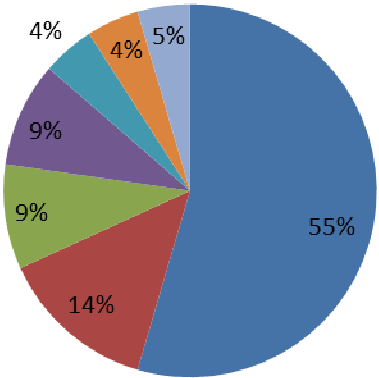
# Cross Green



- G\_LITR - Litter Picking
- G\_FPTH - Footpath Sweeping
- G\_FLYT - Fly Tip



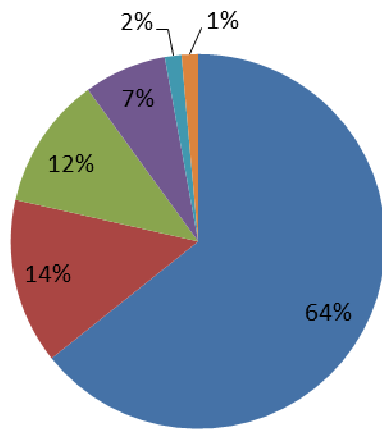
# Ebors



- G\_LITR - Litter Picking
- G\_FLYT - Fly Tip
- G\_BULK - Bulky Removal
- G\_LEAF - Leafing
- G\_BEMT - Litter Bin Empty
- G\_FPTH - Footpath Sweeping
- G\_GINN - Ginnel



# Lincoln Green



- G\_LITR - Litter Picking
- G\_FPTH - Footpath Sweeping
- G\_BEMT - Litter Bin Empty
- G\_FLYT - Fly Tip
- G\_BULK - Bulky Removal
- G\_LEAF - Leafing



## Appendix 2. Change in survey score May – Sept 2013.

### WNW Homes Area

#### Estate Gradings May to Sep 2013 - Change

	Bawns - Wortley 1	Bawns - Wortley 9	Heights - Wortley 15	Heights - Wortley 14	Broadleas - Bramely 6	Broadleas - Bramley 7	Broadleas - Bramley 13	Lovells - Little London 1	Carltons - Little London 2	Servias - Little London 4	Oatlands - Little London 5	Blenheims - Little London 8	Overall Average Rating
Fly Tipping and Bulky Waste	2	2	0	0	0	-1	0	2	1	0	-2	2	0.5
Litter and Street Cleansing Mechanical	1	3	-2	-1	0	0	-1	1	0	-1	-3	1	-0.2
Dog Fouling	2	3	3	0	4	2	4	0	0	-1	-1	1	1.4
Communal Green Space (Quality Grass and Hedges)	2	1	0	0	1	-1	-1	1	0	-1	0	1	0.3
Gardens and Resident Maintained Green Space	1	-1	0	2	0	-1	2	0	0	0	0	1	0.3
Excess Weeds in Paths and Pavings	1	1	-1	0	0	1	-1	1	3	0	0	1	0.5
Graffiti	-1	-2	1	1	1	0	1	0	-3	2	0	1	0.1
Vandalism & Disrepair	1	1	0	0	0	1	-1	0	0	-1	0	0	0.1
External Surfaces (e.g. paving, paths steps highway)	0	0	0	0	0	0	0	0	0	0	0	0	0.0
External Fencing, Walls and Boundaries	1	0	0	0	0	0	0	0	0	0	0	0	0.1
Garages Areas and Car Parking	0	-1	0	1	0	0	0	1	0	1	0	1	0.3
Overgrown Trees and Bushes	-1	0	1	1	0	0	-1	1	-1	-2	-1	0	-0.3
Ginnel Cleansing	3	3	1	-1	0	-2	0	0	1	-1	-1	1	0.3
Environmental Enforcement (gardens)	1	0	0	0	0	-1	0	1	-1	0	0	2	0.2
De-leafing	2	0	0	0	0	0	1	0	0	0	0	2	0.4
<b>Average Change</b>	<b>1.0</b>	<b>0.7</b>	<b>0.2</b>	<b>0.2</b>	<b>0.4</b>	<b>-0.1</b>	<b>0.2</b>	<b>0.5</b>	<b>0.0</b>	<b>-0.3</b>	<b>-0.5</b>	<b>0.9</b>	<b>0.3</b>

**ENE Homes Area**

**Estate Gradings May to Sep 2013 - Change**

	Chapelton	Burmantofts-Torres&Ebors	East End Park/Cross Green	Lincoln Green	Seacroft South	Shakespearses	Harehills	Beckhills	Overall Average Rating
Fly Tipping and Bulky Waste	2	1	2	2	2	1	3	0	1.6
Litter and Street Cleansing Mechanical	2	3	3	1	2	1	2	1	1.9
Dog Fouling	2	0	2	2	1	1	2	1	1.4
Communal Green Space (Quality Grass and Hedges)	1	1	1	1	1	2	2	1	1.3
Gardens and Resident Maintained Green Space	2	1	1	1	1	1	2	1	1.3
Excess Weeds in Paths and Pavings	0	-1	1	0	0	1	0	0	0.1
Graffiti	3	2	1	1	0	1	3	1	1.5
Vandalism & Disrepair	2	1	2	1	0	0	1	1	1.0
External Surfaces (e.g. paving, paths steps highway)	2	1	2	0	0	0	1	0	0.8
External Fencing, Walls and Boundaries	1	1	2	1	1	1	2	0	1.1
Garages Areas and Car Parking	2	1	1	2	1	0	2	-1	1.0
Overgrown Trees and Bushes	1	0	1	2	2	1	1	-2	0.8
Ginnel Cleansing	1	1	2	3	2	1	2	1	1.6
Environmental Enforcement (gardens)	2	1	2	1	1	1	2	1	1.4
De-leafing	0	-1	-1	2	0	1	0	1	0.3
<b>Average Change</b>	<b>1.5</b>	<b>0.8</b>	<b>1.5</b>	<b>1.3</b>	<b>0.9</b>	<b>0.9</b>	<b>1.7</b>	<b>0.4</b>	<b>1</b>

**Aire Valley Homes Areas**

**Estate Gradings May to Sep 2013 - Change**

Cottlingley Hall Estate	Middleton			Beeston Hill Area					Average Rating
	The Bodmins	Throstles	Sissons	The Malverns St Lukes	Cross Ingrams	Cardinals	Heathcrofts	Millshaws and D/Road	



Fly Tipping and Bulky Waste	2	3	3	3	4	2	3	4	1	2.8	
Litter and Street Cleansing Mechanical	0	2	1	0	2	0	1	-2	0	0.4	
Dog Fouling	0	0	1	0	1	2	1	2	2	1.0	
Communal Green Space (Quality Grass and Hedges)	0	1	0	-1	2	-1	1	-1	-2	-0.1	
Gardens and Resident Maintained Green Space	0	0	2	0	1	0	1	0	1	0.6	
Excess Weeds in Paths and Pavings	0	1	2	0	1	1	1	-1	2	0.8	
Graffiti	1	0	1	1	0	2	2	2	1	1.1	
Vandalism & Disrepair	-1	0	-2	-1	-1	-1	-2	0	-3	-1.2	
External Surfaces (e.g. paving, paths steps highway)	0	1	2	0	0	0	1	-1	1	0.4	
External Fencing, Walls and Boundaries	0	1	-1	0	0	0	0	1	0	0.1	
Garages Areas and Car Parking	0	1	2	0	0	0	1	0	0	0.4	
Overgrown Trees and Bushes	0	1	1	1	1	1	1	1	2	1.0	
Ginnel Cleansing	-1	0	0	-1	1	-1	-1	-1	-2	-0.7	
Environmental Enforcement (gardens)	0	1	1	0	1	0	0	0	-1	0.2	
De-leafing	0	0	2	2	1	1	3	1	2	1.3	
<b>Average Change</b>	<b>0.1</b>	<b>0.8</b>	<b>1.0</b>	<b>0.3</b>	<b>0.9</b>	<b>0.4</b>	<b>0.9</b>	<b>0.3</b>	<b>0.3</b>	<b>0.5</b>	